

	<p style="text-align: center;">FORM</p>	<p style="text-align: center;">QUALITY'S POLICY</p>	<p style="text-align: right;">Review 0 dated 10/06/2021 page 1 of 1</p>
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YEAR 2021

The Company Management of Gieffe Meccanica considers the actualization and maintenance of the Management System for Quality and principles of Risk Management, according to standard UNI EN ISO 9001:2015, as the main instrument for:

Customer satisfaction

Gieffe Meccanica wants the best customer satisfaction in compliance with his explicit and implicit demands and requirements, obtained thanks to the high quality of products and offered services.

The Customer has to be always treated in the best way possible, and we all have to operate, focussing our attention on the satisfaction of his requests and needs, in order to offer products and services even more in accordance with his expectations. The skill to operate for the customer satisfaction will be judged on the basis of the quantity of complaints, the related costs, the timings' delay for the turnaround of contractual requests, etc. ..., and also verifying the goals' achievement established during the processes' policies. During the re-examination of the quality's system, the Management will quantify the value of these markers, in order to have them pertinent, suitable and in proportion to the market situations and customers' expectations.

The organisation's responsibility

Quality and safety are personal responsibilities of everyone; therefore it is duty of all, operating in order to achieve the aims established in this document, the ones related to the processes and the ones defined periodically together with the Management.

The main aim of Gieffe Meccanica organisation deals with the internationally **improvement** of company **competitiveness**.

Continuous improvement of quality and risk management

The risk management is integrated in all processes of Gieffe Meccanica. A continuous monitoring and a constant analysis of risks and related measures are an essential requirement for the company success. A special attention is given to the basic factors of success and the correlation among the different risks and opportunities.

Awareness partners

The partners of Gieffe Meccanica are aware of the essential risks in their working environment and raise awareness of the possible dangers related to their activity's sector.

Gieffe Meccanica wants to assure a suitable working environment and a constant professional growth through the employees' direct involvement in the knowing of the company processes and in the achievement of quality goals, in order to increase their **expertise** and **awareness**.

Gieffe Meccanica wants to guarantee the **compliance with laws** in terms of Health and Safety for employees (es. D. Lgs. 81/08 smi, D. Lgs. 231/01 smi), putting costantly effort in prevention activities about accidents and injuries in the working environment.

Supplier obligations

Gieffe Meccanica prefers those suppliers, who carry out a long-term risk- and improvement management, actively participating in the growth of both of them.

San Donà di Piave, 10th June 2021

Company Management

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